**St. James Survey 2**

**Welcome Matters**

**Question 1**

Signs inside and outside the church are visible and informative.

**Agree 59.83%**

Disagree 12.3%

**Question 2**

Our parish facilities are clean and well maintained.

**Agree 61.47%**

Disagree 22.95%

**Question 3**

The facility has accessible parking, entrances, and bathrooms for people with disabilities.

Agree 28.57%

**Disagree 58.79%**

**Question 4**

Greeters/ushers are visible and welcoming.

**Agree 75.63%**

Disagree 10.08%

**Question 5**

Parishioners introduce themselves and warmly welcome others into their seats at Mass.

Agree 27.73%

**Disagree 30.25%**

**Question 6**

Our parish provides opportunities throughout the year for people to explore becoming Catholic.

**Agree 73.95%**

Disagree 15.97%

**Question 7**

There are well-publicized and convenient ways to join the parish.

**Agree 43.59%**

Disagree 27.35%

**Question 8**

Our parish staff welcomes parishioners and visitors as honored guests at every point of contact.

**Agree 37.61%**

Disagree 29.06%

**Question 9**

Members of the parish staff exceed expectations when responding to parishioners’ requests.

**Agree 38.47%**

Disagree 14.53%

**Question 10**

Our parish reaches out and invites people to join the parish who may feel excluded from parish life (by marital status, race, ethnicity, age, gender, sexual orientation).

Agree 25.77%

**Disagree 38.79%**

**Question 11**

Our parish makes an intentional effort to welcome visitors at special liturgies (Christmas, Ash Wednesday, Palm Sunday, Easter) and sacramental celebrations (baptisms, funerals, weddings, confirmations).

**Agree 60.35%**

Disagree 20.69%

**Question 12**

Our parish website is informative and easy to navigate.

**Agree 60.35%**

Disagree 20.69%